

Christian Dudek



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Profile

Since November 2019, I am in charge of the Information Systems and Platforms of the AS Monaco Football Club.

My main job is to implement strategic projects for the club, like the new ERP systems and the new Ticketing Platform. The goal is to help the different departments and their staff to have the best tools at their disposal, while following best practice in terms of budget and processes.

Before, I was helping people and companies build their project, help them grow in their business as well as in their communication through their website and the social communities.

Up until 2016 I was the IT Manager of Customly, a small startup company in Monaco, specialized in producing and selling online customized products.

Before that I was a consultant involved in many different projects related to frontend & web development in global companies like Amadeus, Orange, or Air France.

Outside of work, I love to dance salsa and I am very involved in this passion. I was one of the founder of the Monaco International Salsa Festival and I used to teach salsa in the area.

Besides my passion, I am a lot interested in general knowledge, geo-politics, new technologies and web design. I had the chance to have worked in many different places, different environments, using different technologies and to have met some great people.

Professional Experience

📅 11/2019 – PRESENT 📍 MONACO, MONACO

Head of Information Systems AS Monaco FC

INFORMATION SYSTEMS MANAGEMENT - PROJECT MANAGEMENT

- Implement the Information System Strategy of the club
- Design and implement business processes for continuous improvement
- Lead every digital projects and platforms

Professional Experience

improvements and follow-up for the club

- Help and guide the different departments on the different system platforms and digital projects
- Interact with all stakeholders (direction, providers, managers & departments) with their digital transformation and improvement.
- Procurement management
- Business Process description

Projects:

- Ticketing Platform (Vivaticket) : Improve overall team & user experience, reduce support cost, tighten contract obligation
- ERP (Oracle Netsuite) : Increase maturity in their business processes
- GDPR : Tender call
- Sports Platform for the Academy (MyCoachPro) : Realign objectives of the Academy with the platform, increase delivery process and new contract negotiation and signature

Consulting, Research & Support :

- Sports Data Platform (IterPro, SoccerLab, SoccerSystemPro, FootballISM, SAP Sports One, AWS/Azure, Data4Sports, MyCoachPro) : Consolidate data acquisition and use
- CRM / Analytics (Openfield, PowerBI) : Tender Call and project management
- GMAO Consultation : Technical support

📅 09/2013 – 02/2016 📍 MONACO, MONACO

IT manager Customly

System Administrator & Project Coordination

- Setup and administration of several PAAS/SAAS like Office 365, AWS, JIRA, GitHub, Slack, Windows Azure, PhraseApp, Zendesk...
- Windows network and account administration (Windows 2012R2), domain name management (Registration, DNS, SSL...)
- Specifications and Requirements definition following CEO and CTO recommendations. Task coordinations between the different department (IT, Marketing, Contractors, Customer service and Production)
- Image edition and optimization. Web development.

Professional Experience

Wordpress blog setup and administration. Test.

IT Setup

- Definition of the infrastructure requirements of the Customly project in its new facility.
- Quotations, negotiation and selection of the service companies to help setup the site (budget >100k €).

While the project changed several times its strategy, I managed to provide each time the adequate solution to host our IT infrastructure.

📅 09/2006 – 09/2013

📍 SOPHIA ANTIPOLIS, FRANCE

Senior Web Application Consultant Astek Sud Est

Technical Lead for Amadeus Hotel Business Unit

- Test environment and test setup for the Amadeus Hotel booking system in the Quality Tool Team.
- Use of SOAP techniques, reporting tools and dashboards to manage non-regression campaigns of Selenium, SoapUI tests.
- Quality tools integrate with HP products like QC.

Web & Mobile application Developer for Orange Web Portal

- Development of the mobile Orange Customer Space, following the OML structure, its constraint and the specifications.
- Development and maintenance of the web Orange Customer Space

Web application Developer for Orange Internal Hebex

- Development and maintenance of web applications which are tools used internally to the Orange Hebex department.
- Focus on improving features and ease of use of the 'Materiels' web application which manages everything related to IT infrastructures in Orange.
- Improvement and maintenance of the web application 'Sysadmin' used to manage the requests, bugs and reporting on Orange applications.
- Improvement and maintenance of the web application 'Nectar' which manage the Orange Service platform.

Web application Developer for Amadeus Altea Reservation Desktop project for Cathay Pacific

- Development of the Amadeus Altea Reservation Desktop web application which is a tool for professionals of the Travel industry to help them access their selling platform through a web application, using the latest of the web and security technologies.

Web application Developer for Amadeus Core Air Department

- Development of a web portal allowing internal users to give access to services, documentations and test zones for their customers.
- Development of the Test Zone application which allows users to send XML requests through a simple form and receive the XML output.
- This portal was also used for external registered

Professional Experience

users to help them select web services, configure them, test them and register/unregister for them and update them.

📅 09/2003 – 09/2006 📍 MONACO, MONACO

Web developer Uriel Conseil

- Creation, development and maintenance of many different websites (*Conseil National de Monaco, Automobile Club de Monaco, Opéra de Monte-Carlo, Ville de Roquebrune- Cap Martin...*)
- Development of tool for the *Sûreté Publique de Monaco* allowing the data synchronization between the Automotive Registration Services and the *Sûreté Publique*
- Development of a web application for *Moore Stephens International* to allow their customers to view and print their statements, their contracts, and check their performance graphs. Intranet users could also maintain information up to date on their customers.
- Development of an application that allowed the live display of the *Rallye of Monte-Carlo* results on the *Automobile Club de Monaco* website, results coming from WRC.com and ISC.

📅 09/2001 – 05/2002

📍 ATLANTA, GA, UNITED STATES

Web Application Consultant OpenHR USA

- Development of OpenHR applications and Intranet components.
- Setup and customization of OpenHR intranet applications at customers site.
- Development of web applications linked to a SAP system

Projects:

- Web application OrgManager v2.0 for *Checkfree* (2,000 employees)
- Customization of the second version of the application OrgManager which allows users to manage in live the structure and the overall organization of the company (departments, roles, positions, structures...)
- Web application Salary Merit Increase Application for *Georgia Pacific* (85,000 employees)
- Responsible of the main display of the application which allowed to update in live the salaries and bounties of *Georgia Pacific* employees.

Projects

New Ticketing Platform for AS Monaco FC with Vivaticket (5 Year Procurement)

- > 500,000 € (Cost-Plus)
- AS Monaco FC <--> Vivaticket
- Overview: Drafted, disseminated, evaluated

Projects

- responses for new ticketing systems and its RFP.
- Program Description: The new ticketing platform will provide a better user experience with better media content integration (3D view, seats positioning) and allows Premium sales. It should also provide a better back-office interface for the ticketing team, with more efficient user interface and modular configuration.
 - Key Contributions: Led ticketing team to assess functional requirements. Led the contract negotiation between Vivaticket and AS Monaco Legal team and Top Management. Setup tools for better project management (Microsoft Teams & Tasks). Provide the necessary communication link and requirements between all departments involved (Sales, IT, Marketing, Finance, Accounting, Operations and Legal team).

Contract Extension for AS Monaco FC Academy with MyCoach

(1 Year Procurement)

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- 30,000 € (Cost-Plus)
 - AS Monaco FC <--> MyCoach
 - Overview: Follow-up, evaluation, negotiation of the new contract for the Academy.
 - Company Description: MyCoach is specialized since 2011 in the development of digital solutions for sports. Suitable to every sports actors (athletes, coaches, clubs and federations), its applications go with sports practice, ease the technical expertise distribution and optimize the performance.
 - Key Contributions: GPS data tracks and analysis, players' state of form, video analysis and knowledge management.

New ERP Platform for AS Monaco FC with Oracle NetSuite & BigBangERP

(5 Year Procurement)

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- > 500,000 € (Cost-Plus)
 - HubSpot <--Oracle NetSuite & BigBangERP
 - Overview: Drafted, disseminated, evaluated responses for ERP systems and its RFP.

Education

📅 08/1999 – 08/2001

📍 CULLOWHEE, NC, UNITED STATES

Computer Science | Bachelor of Science Western Carolina University

Western Carolina University (WCU) is a coeducational public university located in Cullowhee, North Carolina, United States. The university is a constituent campus of the University of North Carolina system.

Education

📅 09/1994 – 05/1996

📍 SOPHIA ANTIPOLIS, FRANCE

Computer Informations Systems & Management

Euro American Institute of Technology

The Euro-America Institute Technology was created to make a bridge between the Florida Institute of Technology and an engineering school close to the Aerospatiale factory based in Cannes. But soon, the US system attracted many European students and many other engineering classes were offered. In 1999, EAI Tech integrated the CERAM Business School, and became later the SKEMA School

📅 09/1985 – 06/1994 📍 MONACO, MONACO

Economic & Social Science | Baccalauréat B

Institut François d'Assise - Nicolas Barré

Formerly named Collège des Franciscains, created from a small franciscan monastery in 1883 in Monaco, it became the Institut François d'Assise - Nicolas Barré in 1999, merging the different Catholic institutions and schools into a single name.

Memberships

📅 09/2009 – 05/2019 📍 MONACO, MONACO

Board Member

Etoile de Monaco - Gymnastics Club

📅 08/2000 – 05/2001

📍 CULLOWHEE, NC, UNITED STATES

Treasurer

ACM - WCU Chapter

Interests



Salsa



Sports



Technology



Geopolitics

Social Media



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